Job Requisition   Revision Level 000

Job Title:	Mid Level Web Developer		
Department/Group:	Development/Systems Integration	Job Code/ Req#:	JR-0055
Location:	Washington DC Navy Yard	Travel Required:	May be some light travel
Level/Salary Range: *(PM to determine)*	Negotiable based on experience	Position Type:	Full Time with Benefits
HR Contact:	Sandy McMahon	Date posted:	April 26, 2019
Clearance Required:	__X__ Secret ____ Top Secret ___N/A		
External posting URL:	Zip Recruiter		
Internal posting URL:	www.craytek.com/jobs		

Applications Accepted By:

E-MAIL:	MAIL:
hr@craytek.com Subject Line: **Attention:** Hiring Manager and reference Job Code/Req#	[Recruiting Contact or Hiring Manager] Craytek Inc. 8136 Old Keene Mill Rd. Suite202 Springfield, VA 22152

Job Description

Job Summary

This role is a dynamic and challenging opportunity that complements and extends the strengths of the Craytek onsite Application Support team.   This position involves direct customer interaction, data reconciliation and consulting to internal Divisions/Branches as needed. Contributions from this role will be key in delivering successful projects to our customer.

Responsibilities

Execute & Operate
• Day to day assist the Craytek Project Manager and HEAT Team Lead in providing technical consultation to the customers in the design, installation, configuration, and implementation of Ivanti Platform solutions.
• Facilitate HEAT Service desk training sessions as needed. This includes develop of materials (power point, handouts, user guides, etc.).
• Contribute to internal knowledge transfer, expansion and continual process improvement for Craytek and customer.

Analysis & Design
• Perform detailed requirements analysis, information gathering on client expectations and technical baselines.
• Produce scalable designs based on functional requirements, customer environments and standards and current best practices.

Build & Deploy
• Perform consultation, implementation, testing and documentation for Ivanti Platform.
• Support the SSP customer with continuous Integration and Production implementation and rollouts.

Additional Responsibilities
- • Work with the Craytek App Support Team to maintain goals for the customer
- • Maintain and develop knowledge of the Ivanti solutions portfolio
- • Help to document best practices in Service desk support and feed them into Service Desk knowledge base for reuse by customers and partners

Required Skills & Experiences
- • Strong knowledge of infrastructure architecture and design of complex distributed systems environments
- • Strong practical Windows systems administration skills
- • Excellent understanding of Windows OS & infrastructure including File System, Registry, Active Directory, user profiles, security
- • Good understanding of Software Packaging and delivery mechanisms
- • Familiarity with systems management concepts, processes and standards
- • Understanding of modern IT production data center and hosting operations including virtualization and possibly cloud platforms
- • A good practical understanding of Web-based application delivery, including IIS server platforms

"Good to Have" Skills & Experiences
- • Some scripting knowledge (VB, PowerShell) useful
- • Some SQL Server knowledge useful
- • Industry certifications and experience with Citrix, VMware and related companies
- • Excellent communications and interpersonal skills
- • Experience with data manipulation, normalization, and aggregation from multiple sources

Qualifications
- • Ability to execute projects in conjunction with other consultants and business partners
- • Ability to implement technical solutions based on industry best-practices and complex business and technical requirements.
- • At least 5-10 years of experience in the industry, some of which are more specialized to any of the above tasks.

Education
- • Bachelor's Degree or equivalent experience

ADDITIONAL NOTES

SECRET CLEARANCE REQUIRED

COMPTIA SECURITY+ REQUIRED

Reviewed By:	Shenda Moore	Date:	Click here to enter a date.
Approved By:	Chris Baron	Date:	Click here to enter a date.
Last Updated By:		Date/Time:	